

Tuition Subsidy FAQs

About the Centers:

1. Where is Bright Horizons located and what are each center's hours of operation?

Bright Horizons has hundreds of centers open to the community across the country, including [Bright Horizons at Garner](#), located near the main campus. [Click here](#) to find a center near you, learn about their hours and schedule options, and get additional information.

Eligibility and Availability:

2. Who is eligible for the tuition subsidy and where can I find a list of participating centers?

U.S. benefits-eligible Exelixis employees have exclusive access to the 15% tuition subsidy for their children. Your discount can be applied at any community welcoming Bright Horizons center nationwide. [Click here](#) to find a participating center near you.

3. What ages do the centers serve?

Most Bright Horizons centers serve children ages six weeks through 5 years in infant through kindergarten prep programs.

4. What is the classroom and center capacity?

Center capacity and teacher-to-child ratios vary by center and are designed to support one-on-one interactions between the teachers and children, the individual needs of each child, consistent caregiving routines, and enhanced development.

Enrollment Process:

5. How do I enroll my child?

Set up a Bright Horizons login and complete a registration form on the [website](#) to enroll your child. Simply click the **Register Now** button to get started.

6. How will enrollment spaces be allocated?

Enrollment will be accepted and confirmed according to space availability.

7. How soon can I enroll my child if we're placed on the waitlist?

As an Exelixis employee, you can jump ahead on the waitlist. The length of time will vary depending on the size of the waitlist and the age(s) of your child(ren). Bright Horizons will send periodic communications to keep you informed of your waitlist status and will offer you a space as soon as it becomes available. You have the option to decline an offer and maintain your current position on the waitlist once. After your second decline, your name will be moved to the bottom of the waitlist.

Tuitions and Fees:

8. How much will I pay for tuition?

Tuition rates vary by center. As an Exelixis employee, you receive generously subsidized tuition at 15% off the center's standard rate.

9. Is there a registration fee for enrollment?

At this time, registration is waived through March 31, 2022.

10. When is tuition billed and collected?

Tuition will be billed and collected monthly.

11. How is tuition paid?

Tuition is paid via a funding source (i.e., ACH account information) that you enter into your enrollment profile. Tuition is paid one month in advance and is deducted on the 25th of the month (for example, you will pay for June tuition in May — it will be deducted on May 25). If you start on any day other than the first of the month, tuition is prorated.

12. If I am leaving Exelixis to work elsewhere, what is the last day that my child can use the center?

You may continue to use the center. After your last official day of employment your tuition rate will convert to the standard community tuition rate.

About Bright Horizons:

13. Can I have more information on Bright Horizons?

Bright Horizons® is a leading global provider of high-quality child care and early education, back-up care, and workplace education services. For more than 30 years, we have partnered with employers to support workforces by providing services that help working families and employees thrive personally and professionally. They operate approximately 1,100 child care centers in the United States, the United Kingdom, the Netherlands, and India and serve more than 1,200 of the world's leading organizations. Bright Horizons' child care centers, back-up child and elder care, and workforce education programs including tuition program management, education advising, and student loan repayment help employees succeed at each life and career stage. For more information, go to www.brighthorizons.com.

14. What is the Bright Horizons curriculum?

Our research-based curriculum, *World at Their Fingertips*, meets children where they are developmentally, and builds excitement about learning at every age and stage. Our individualized Discovery Driven Learning approach puts each child's curiosity at the center of every experience and makes learning an adventure. To learn more, please visit brighthorizons.com/early-education-preschool/proven-approach.

15. Do the centers have dedicated enrichment spaces?

Many centers offer spaces specifically designed for STEM, movement, art, dramatic play, gardening, and more. Enrichments are included in tuition and give children the chance to extend learning beyond the classroom.

16. What are the qualifications of the teaching staff?

Bright Horizons teachers are the heart of every center — people with the skills, the passion, and the dedication to make early education their career. They're supported with award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and the chance to earn early childhood education college degrees for free. All candidates undergo a thorough screening, including an enhanced background check, state-required background checks. All teachers must meet state educational licensing and additional center requirements.

17. What quality standards does Bright Horizons follow?

Bright Horizons is committed to 100% National Association for the Education of Young Children's (NAEYC) accreditation for all eligible centers and follows NAEYC recommendations for teacher-to-child ratios. NAEYC

accreditation is based on a multi-step process of continuous evaluation and improvement — the most comprehensive in the field. It ensures that Bright Horizons’ programs are informed by research and demonstrate high-quality standards.

18. What resources does Bright Horizons offer to families?

Bright Horizons offers many resources to support families’ efforts to nurture children’s development, be actively involved in their education, and balance work/life demands. See www.brighthorizons.com/family-resources for more details on these tools.

Health & Safety Protocols:

19. What are the centers’ COVID-19 health and safety protocols?

Bright Horizons has implemented health and safety practices that are in line with recommendations provided by the CDC and requirements of state and local municipalities, and have the well-being of children, families, and staff at their core. Bright Horizons partnered with a pediatric infectious disease specialist at Boston Children’s Hospital to implement enhanced safety protocols including reduced class sizes, restrictions as to who comes in and out of the center, daily health screening and temperature check upon arrival for adults and children, masks for teachers, staff, and all other adults in the center, as well as strict guidelines on distancing, cleaning, and disinfecting. The team is committed to observing these protocols and Bright Horizons continues to consult with experts and monitor updated guidance so that the protocols evolve with new learning around COVID-19, for the protection of children, families, and teachers. For additional information outlining Bright Horizons protocols and safety measures, please visit brighthorizons.com/health-safety.

Questions:

20. Who can I contact if I have technical questions with the registration system/process?

If you have technical questions regarding the online registration, your profile, or your account, call 1-855-239-3850.

21. Who should I call with questions about child care?

Call the center directly. Refer to question #1 for a list of center locations and their phone numbers.