

Save Time, Money and Hassle with **Virtual Concierge Services**

Virtual Concierge Services work much like a virtual personal assistant—ready to help you address life's personal responsibilities and get things off your to-do list. This employer-sponsored benefit is free to use, completely confidential, accessible 24/7/365, and available to you and your family members.

There is no limit on the number of requests you make to Virtual Concierge Services. However, please note that you are responsible for any costs related to tickets, services, or other purchases.

Concierge customer service professionals can help with a variety of tasks*, including the following:

Sourcing Tickets and Discounts

Obtain tickets and special discounts to sporting events, concerts, plays, and other types of entertainment.

Planning Vacations and Personal Travel

Obtain information on airfare, hotels, and other aspects of your trip.

Assisting with Personal Tasks

Find and schedule home and car repair services. Obtain information on local child care, elder care, and pet care. Book reservations for car rentals, dining, excursions, and more.

Personal Shopping

Secure gifts and flowers.

Event Planning

Obtain support with party planning and small-scale events, such as birthdays, weddings, and showers.

Research and Referrals

Get information on local schools, from pre-K through post-graduate programs. Receive referrals for personal wellness and fitness, such as gyms and spas.

In most cases, our customer service professionals will respond to your request within 3 to 5 business days. If your needs are more urgent, please let us know. We are here to help.

***Virtual Concierge Services are for personal use only** and are not intended for business-related travel. This benefit does not cover billing disputes, house and apartment searches, or searches on individuals (including their email address, home address, or phone number). Due to liability concerns, it cannot refer you to individual nannies, babysitters, elder care providers, doctors, lawyers, financial consultants, or insurance providers. However, it can provide contact information, availability, pricing, and additional information related to these services, and help you make informed decisions.



Contact AllOne Concierge

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