



▶ HOW TO FILE YOUR DISABILITY CLAIM

Disability coverage is a valuable benefit because it helps protect your income when you are unable to work due to an illness, injury, or pregnancy. Prudential is pleased to provide you with disability coverage and wants to make your claim for benefits as easy as possible.

To file a disability claim, follow the steps below:

- ▶ Notify your supervisor.
- ▶ Call Prudential toll-free at **1-800-842-1718** Monday through Friday from 8:00am –8:00pm, ET, OR log in to www.prudential.com/mybenefits and click on “Claims and Absence” and then “File Claim / Report an Absence.”
- ▶ Make a copy of the authorization found in the brochure provided by your employer.
- ▶ Sign and date the copy of your authorization.
- ▶ Present the copy to your doctor to file.
- ▶ Keep the blank original. Do not date or sign it.

What you can expect

To process your claim for disability, Prudential needs statements from you, your doctor, and your employer. When you speak with a Prudential specialist, they will obtain your information. Prudential will get your doctor’s and employer’s information for you.

A decision will be made after we review this information.

- ▶ For questions about your request for benefits or the status of your claim, visit www.prudential.com/mybenefits or call **1-800-842-1718**, Monday through Friday from 8:00am-8:00pm

Disability Insurance coverages are issued by The Prudential Insurance Company of America, a Prudential Financial company, Newark, NJ. The Booklet-Certificate contains all details, including any policy exclusions, limitations, and restrictions, which may apply. Contract Series: 83500.

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