

**Who is our plan administrator?**

HealthEquity

**How do I access my HSA account?**

You can access your HSA account by registering at [www.my.healthequity.com](http://www.my.healthequity.com)

**How do I contact member services?**

Phone: 866-346-5800

Email: [memberservices@healthequity.com](mailto:memberservices@healthequity.com)

**Are there limits on how much I can contribute for the Year?**

Yes, since the HSA plan is IRS regulated, there are annual contribution elections. Please refer to our H.S.A. page of this site for the annual limits.

**Will my contributions with my previous employer count towards my annual limits?**

Yes, all contributions made in the calendar year to your HSA account will count towards your annual IRS limits. This includes employer contributions.

**Can I transfer my HSA account with my previous employer to our Exelixis plan?**

Yes, you can transfer your funds from an old account to your Exelixis account by completing HealthEquity's [Transfer Request Form](#) and submitting it back to HealthEquity directly for processing.

**Will I receive a HSA debit card?**

Yes, HealthEquity will automatically send you a debit card in the mail once your account with Exelixis has been opened. It can take 5-10 business days to be mailed out after being fully processed.

**What happens if I've misplaced my HSA card?**

Please reach out to HealthEquity directly at 866-346-5800 or login to your account and report it lost.

**Can I change my HSA contribution amount mid-year?**

Yes, you can do so by logging into Workday.

**Can I enroll in the HSA plan even if I am not enrolled in the Blue Shield HDHP plan?**

No, you will only be able to enroll in the HSA plan if you are participating in the Blue Shield HDHP plan.

**If I enroll in HSA, am I eligible to elect FSA? How much am I allowed to contribute per calendar year?**

If you have an HSA you are eligible to sign up for the Limited Purpose FSA which you can only use for dental, vision, and post deductible medical expenses.

**Is the employer contribution dependent on my contribution?**

No, as long as you are enrolled in the HDHP plan you will continue to receive the Exelixis contribution.

**When electing the Blue Shield HDHP PPO, will I also need to elect the Health Savings Account (H.S.A.)?**

Yes, even if you were not planning to put any money into the H.S.A. , you still would need to elect it with \$0 employee contributions so that a account can be opened for you and the Employer funding can be deposited.

**Will my HSA plan remain active if I change medical plans during open enrollment?**

Yes, your HSA account will remain open even if you are no longer participating in the Blue Shield HDHP plan however you will no longer be able to contribute to the account. You will also begin to see administrative fees to keep your account open.

**Do I have to use all my funds before the end of the year?**

No, any unused funds will rollover to the following year and will not count towards your IRS limits for the following year.

**When I check my elections, it shows only I am enrolled in the HSA. Am I able to use this for my spouse or children?**

Yes, your HSA will cover expenses for your spouse and/or children as long as you are enrolled in the same coverage for medical.

**Example:** If your coverage is EE + Spouse, your spouse is eligible.  
If your coverage is EE + Family, your spouse and child(ren) are eligible.

**Can I use my HSA card for PCR tests out of the country?**

Yes, HSA/FSA qualifying medical expenses are generally the same outside the U.S. as within the U.S. The only limitation is that for prescribed drugs, the medicine must be legal both in the foreign country purchased/consumer and in the U.S. which is not applicable in this scenario.

As the HSA card is a “smart card” it is possible the HSA card will not recognize the vendor outside the U.S. and initially denies the payment. In this case, keep the receipt and documentation with the detail of the COVID PCR test and submit it directly to the HSA vendor for reimbursement for what you paid out of pocket. If you use HealthEquity for your HSA, you can submit the receipt and supporting documentation to HealthEquity directly to be reimbursed.

Reimbursement instructions with HealthEquity:

[https://answers.healthequity.com/app/answers/detail/a\\_id/2345/kw/reimburse](https://answers.healthequity.com/app/answers/detail/a_id/2345/kw/reimburse)

**When should I receive my paycheck and company contributions deposited to the HSA account? I have checked the account using the Health equity app and it still shows \$0**

**available.**

The funding process for HealthEquity usually takes about a week from the Exelixis pay date. If you have any medical, dental or vision expenses you can always pay out of pocket and reimburse yourself at a later date when the funds are in your account.

**My dependent recently turned 26 and is no longer on my health plan. Are we able to continue using the HSA card for him/her?**

No, you will not be able to use the HSA for dependents after 26, unless they are tax dependents due to a disability.

**My spouse will turn 65 and is on my Blue Shield High Deductible Plan. Can I continue to contribute to the HSA account if my spouse will be applying for Medicare Part A?**

Yes. Since you, the employee, are not the one retiring you can continue to contribute to the HSA account.